



## Important information from the Department of Communities Pilbara during COVID-19

During this unprecedented time the Department of Communities is committed to continuing to provide essential services and community services across the Pilbara.

**Our Pilbara offices will remain open at our usual office hours**

**8:30am – 4:30pm Monday to Friday**

**In the interests of your safety and the safety of others, if you are able to call or email, please do so.**

However, if you need to come into our buildings please ensure you are well and observe safe distances from others and reception staff.

*Crisis Care remains fully operational for all after hours needs.*

*Housing Direct continues to provide after hours assistance and urgent housing maintenance issues.*

In order to keep our staff safe and healthy across the Pilbara so they can meet community need and critical services, we have implemented a roster which reduces the number of staff in the office at any given time.

This means the person you need to talk to may be in the office or may be working from home. Depending on your need, your query may be addressed by a different worker than the one you commonly work with.

**All critical and essential child protection and housing services will continue to be provided.**

As circumstances change in relation to COVID-19 which affect our service delivery, we will provide a further update.

During this time we encourage you and your family to closely follow health and hygiene advice to limit your risks of exposure to COVID-19 to yourselves and the community.

For more information regarding COVID-19 please visit: [www.health.wa.gov.au](http://www.health.wa.gov.au)

If you have any questions, please contact your local office or 9160 2400.